

# De Anza College Office of Institutional Research and Planning

**To:** Enrollment Advisory Team

**From:** Ola Sabawi, Research Analyst

**Date:** 6/20/2018

**Subject:** Withdraw Survey – Spring 2018

---

The withdraw survey was distributed to students who withdrew from one or more of the courses they were registered in during spring 2018. 237 respondents completed this survey.

## Reasons why Respondents Withdrew from a Course

- 28% (67) of survey respondents were not satisfied with the instructor
- 16% (38) indicated a personal issue outside of school
- 11% (27) were not passing the course or getting the grade they wanted
- 11% (27) indicated their job schedule did not allow them enough time to be successful
- 7% (17) indicated the course's day or time no longer fit their schedule
- 5% (11) indicated other reasons than the ones that were listed
- 5% (11) found it hard to find time to spend on the class
- 4% (9) indicated financial issues
- Other reasons for withdrawing from a course were cited at rates of 3% or less

What is the <u>MAIN</u> reason you withdrew from a course this term?	Respondents	Percent
I was not satisfied with the instructor	67	28%
Personal issues outside of school	38	16%
I was not passing the course or not getting the grade I wanted	27	11%
My job schedule did not allow me enough time to be successful	27	11%
The course day or time no longer fit my schedule	17	7%
Other:	11	5%
It was hard to find time to spend on my class	11	5%
Financial issues	9	4%
It was hard to find time to spend on my online class	8	3%
The commute to and from class was a challenge due to the amount of time involved	7	3%
I was not satisfied with the course content	6	3%
My class was not what I thought it would be	5	2%
I could not afford the textbook or course materials	3	1%
My online class was not what I thought it would be	1	0%
Total	237	100%

## Open-Ended Responses Grouped into Themes

Themes	Respondents	Percent
Not satisfied with instructor or method of instruction:	8	25%
-Instructor was unprofessional/rude	2	6%
-Instructor advised student to drop the course because of missed class	1	3%
-Unable to reach instructor because of Work to Contract	1	3%
-Instructor was insensitive to financial inability to buy the book and asked the student to drop the course if unable to keep up	1	3%
The course was not required for transfer/ degree or not a pre-requisite	7	22%
Personal or health issue	6	19%
Could not spend required amount of time on the course because of other obligations	2	6%
Did not receive financial aid/ Pell grant	2	6%
Conflict with work	1	3%
Course was dropped by accident	1	3%
Long commute	1	3%
Problems with pests at the gym (cockroaches)	1	3%
Required course materials were not clearly stated before course started	1	3%
Unable to make it to the class on time	1	3%
Will have to miss important days or exams because of other obligations	1	3%
Total	32	100%